

## Collection Details & Important Information

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### Collection Venue:

- **S.A. Taxi Trucks Warehouse**  
U2, 31 Sunbeam Road, Glynde, SA 5070
- **Mobile:** 0416 039 412 (Please call during office hours)

### Please note:

- Collections are **only** at the above venue and **not** at the Oceania Impex office.
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## Tracking Your Shipment

You can track the status of your boxes sent to Sri Lanka via the **Ceylon Shipping Lines** website. Simply enter your **HBL Number** to get the latest updates on your shipment:

[Track Your Shipment](#)

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## Important Collection Guidelines:

- Please **pre-tape** your boxes within the weight limits to ensure a smooth collection process (Tea chest size boxes- weight limit up to 30Kg).
  - Warehouse staff **do not** assist with packing or taping boxes.
  - If re-taping is required, there will be an **additional charge of \$3** per customer.
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## Box Size & Weight Limits:

- **Tea Chest:** 30 kg maximum (43 cm x 41 cm x 61 cm). If the weight exceeds the limit, you will be required to repack (Empty cartons can be collected from our office or from other grocery stores which stock the empty cartons)
  - **Gift Box:** 20 kg maximum (smaller dimensions).  
**Note:** You will need to arrange your own empty carton for this size.
  - Boxes will be weighed before the **HBL form** is issued.
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## Loyalty Program (Currently Discontinued)

The loyalty card program has been discontinued, and no new cards are being issued. If you still have an old card, we will continue to mark it for you:

- **5th Stamp:** Free empty box (savings of AUD 10)
  - **10th Stamp:** Discount of AUD 35 on shipping costs on the 11<sup>th</sup> box you send
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### **Additional Points to Note:**

1. **Payment Options:** We accept **Visa** and **Mastercard** via EFTPOS. (*subject to an additional 1.5% surcharge*).
  2. **Food Items:** Must have an expiry date of at least **7 months** from the arrival date in Sri Lanka. Items with less than 7 months expiry will be confiscated by Sri Lankan customs.
  3. **TV Sets:** Shipping of TV sets incurs an **additional AUD 30 charge** on top of freight charges. Freight charges depend on package dimensions.
  4. **Box Weight:** All boxes will be weighed at the warehouse. Please ensure that your box does not exceed **30 kg**.
  5. **Home Delivery Boxes:** For customers opting for home delivery, please include a **detailed itemized list** inside the box (preferably on top of the goods before sealing). This is recommended to help resolve any issues related to missing items.
  6. **Required Documents:** Please download, print, and pre-fill the **HBL form** and other required documents before collection day. You can also request an **HBL form** when collecting your empty boxes.
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### **Home Delivery - Additional Guidelines:**

1. **Item Mix:** Please ensure that your items are a reasonable mix of clothes, food, stationery, toys, and miscellaneous items. Large quantities of a single item or foodstuffs may result in high duties payable in Sri Lanka.
2. **Electronics:** We **do not accept** electronic items for home deliveries. Electrical items and medicines will incur a surcharge.
3. **Prohibited Items:** Spirits, liquor, cigarettes, cigars, and tobacco **will not be accepted** for home deliveries.
4. **Excess Weight:** If a box exceeds the weight limit, additional charges may be applied and payable by the receiver in Sri Lanka.
5. **Receiver Information:** The receiver's name on the **HBL form** and the box must match the identity provided upon collection.
6. **Clear Addressing:** Please ensure the **delivery address, phone number, and email address** are clearly written on the box using a marker pen.

For more details, please refer to the **Pricing Tables** in the email or **contact us** directly.

## **BOX COLLECTION PROCESS:**

<b>EMPTY BOXES CAN BE COLLECTED FROM</b>	<b>OCEANIA IMPEX (OFFICE)</b> Suite 1B, 128 Fullarton Road Norwood SA 5067 Tel: 8168 7879 / 8168 7881  <b>CJ ASIAN SPICES (SHOP)</b> 5 / 50-52, OG Road Klemzig SA 5087 Tel: 8266 0879  <b>SRI LANKAN SUPER (SHOP)</b> 623 Marion Rd, South Plympton SA 5038 Tel: 0466 404 825
<b>FILLED BOXES TO BE DROPPED OFF AT</b>	<b>SA TAXI TRUCKS (WAREHOUSE)</b> 2 / 31 Sunbeam Road Glynde SA 5070 Mobile: 0425 814 069
<b>ARRIVED BOXES CAN BE COLLECTED BY THE CONSIGNEE IN SRI LANKA FROM</b>	<b>COLOMBO (WAREHOUSE)</b> Ceylon Shipping Lines Ltd 760, Dr Danister De Silva Mawatha Dematagoda Tel: 94 112 680 301 up to 310 (10 phone lines)  <b>KANDY (WAREHOUSE)</b> Ceylon Shipping Lines Ltd 175, Paranaganthota Road Mawilmada Tel: 94 814 471 935 / 812 234 356  <b>ADDALAICHENAI (WAREHOUSE)</b> Ceylon Shipping Lines Ltd 134, Main Street Addalaichenai Tel: 94 672 277 302

Tea Chest size = **30 kg limit** (43cm x 41cm x 61cm) – **please do not exceed the weight as you will be required to re-pack!**

Gift Box size = 20 kg limit (smaller)